2017 (Jan. – Dec.) CGA Staff Work Time by Type of Work

- Project: 28%
- Helpdesk: 17%
- Admin: 20%
- Event: 10%
- Develop: 6%
- Manage: 5%
- Maintain: 8%
- Teaching: 2%
- Technology: 4%
2018 (Jan. – Jul.) CGA Staff Work Time by Type of Work

- Project: 35%
- Manage: 5%
- Maintain: 9%
- Helpdesk: 14%
- Admin: 22%
- Develop: 3%
- Event: 7%
- Teaching: 2%
- Technology: 3%
Graduate Students, 5382, 46%
Staff, 1550, 13%
Faculty, 943, 8%
Undergraduate Student, 874, 7%
Research Fellow, 784, 7%
Post Doc, 586, 5%
Affiliate, 527, 4%
Other, 449, 4%
Research Assistant, 420, 4%
Visitor, 195, 2%
Emeritus, 20, 0%
CGA Helpdesk Ticket Count by School (June 2008 - July 2018)

- FAS, 2940, 24%
- HSPH, 2297, 18%
- External, 1660, 13%
- GSAS, 1174, 9%
- GSD, 1129, 9%
- HMS, 676, 5%
- HKS, 662, 5%
- College, 485, 4%
- HBS, 428, 3%
- Harvard Other, 370, 3%
- DCE, 285, 2%
- GSE, 147, 1%
- SEAS, 92, 1%
- HLS, 66, 1%
- HDS, 42, 0%
- Radcliffe, 14, 0%
- HSDM, 6, 0%
Number of Credit Courses and Workshop Sessions

Year: 2006-2018

- Course
- Workshop
Number of Course Enrollment and Workshop Registration

Note:
- The workshop registration system was re-designed in 2012 and put into production in 2013, making registration HUID required.
- Data for the year 2013 is incomplete due to system migration.
Training Workshop Registration by School
2014-2018, not including GIS Institute

- HSPH, 553, 27%
- FAS, 421, 20%
- GSAS, 247, 12%
- HKS, 207, 10%
- GSD, 139, 7%
- DCE, 89, 4%
- College, 66, 3%
- External, 60, 3%
- HMS, 55, 3%
- GSE, 43, 2%
- SEAS, 36, 2%
- HBS, 27, 1%
- HLS, 18, 1%
- Radcliffe, 7, 0%
- MIT (cross registered), 5, 0%
- HDS, 4, 0%
- Tufts (cross registered), 3, 0%
- Harvard Other, 91, 4%
- HMS, 55, 3%
GIS Institute New Applications

<table>
<thead>
<tr>
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<tbody>
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<td>Summer 2014</td>
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<td>30</td>
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<tr>
<td>Winter 2016</td>
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<td>50</td>
<td>45</td>
<td>40</td>
<td>35</td>
</tr>
<tr>
<td>Summer 2016</td>
<td>30</td>
<td>35</td>
<td>40</td>
<td>45</td>
<td>50</td>
<td>45</td>
<td>40</td>
<td>35</td>
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<td>Summer 2017</td>
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<tr>
<td>Winter 2018</td>
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<tr>
<td>Summer 2018</td>
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<td>40</td>
<td>35</td>
<td>30</td>
</tr>
</tbody>
</table>
GIS Institute New Applications by School
summer 2014 - summer 2018

- College: 6%, 2%
- DCE: 10%, 3%
- External: 16%, 5%
- FAS: 56%, 17%
- GSAS: 92%, 28%
- GSD: 41%, 13%
- SEAS: 8%, 2%
- Harvard Other: 7%, 2%
- HBS: 3%, 1%
- HLS: 2%, 1%
- HKS: 18%, 6%
- HSDM: 1%, 0%
- HSPH: 46%, 14%
- HMS: 17%, 5%
- GIS Institute New Applications by School summer 2014 - summer 2018

GSE: 4%, 1%
GIS Institute New Applications by Status
summer 2014 - summer 2018

- Grad Student: Doctorate, 95, 34%
- Grad Student: Masters, 75, 27%
- Post-Doc, 35, 13%
- Research Fellow, 14, 5%
- Research Assistant, 4, 1%
- Staff, 6, 2%
- Affiliate, 21, 7%
- Faculty, 10, 4%
- Visitor, 5, 2%
- Undergraduate Student, 3, 1%
- Other, 10, 4%
Single Use License Distributed (May 2012 - July 2018)

- '2012: 7mo
- '2013: 7mo
- '2014: 1000
- '2015: 2200
- '2016: 1800
- '2017: 900
- '2018: 400
Graduate Students 51%
Faculty 13%
Undergraduate Student 8%
Staff 8%
Research Fellow 6%
Research Assistant 4%
Visitor 2%
Affiliate 2%
Other 1%
Visitor 2%
Other 1%
GPS Usage: cumulative units*days checked out
(November 2010 - July 2018)

Note:
Smart Phones are introduced in the GPS training workshop starting 2016.
GPS Usage by School: cumulative units*days checked out
(November 2010 - July 2018)

- GSAS, 1722, 47%
- College, 1243, 34%
- FAS, 343, 9%
- HSPH, 170, 5%
- HMS, 71, 2%
- SEAS, 66, 2%
- GSD, 19, 1%
- DCE, 8, 0%
GPS Usage by User Status: cumulative units*days checked out (November 2010 - July 2018)

- Graduate Students, 1891, 52%
- Staff, 1057, 29%
- Undergraduate Student, 268, 7%
- Faculty, 212, 6%
- Research Assistant, 86, 3%
- Research Fellow, 79, 2%
- Post Doc, 39, 1%
- Affiliate, 10, 0%
<table>
<thead>
<tr>
<th>Country</th>
<th>Users</th>
<th>% Users</th>
</tr>
</thead>
<tbody>
<tr>
<td>United States</td>
<td>44,708</td>
<td>44.35%</td>
</tr>
<tr>
<td>India</td>
<td>5,807</td>
<td>5.76%</td>
</tr>
<tr>
<td>United Kingdom</td>
<td>3,993</td>
<td>3.96%</td>
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<tr>
<td>China</td>
<td>3,798</td>
<td>3.77%</td>
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<tr>
<td>Canada</td>
<td>3,442</td>
<td>3.41%</td>
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<tr>
<td>Germany</td>
<td>1,963</td>
<td>1.95%</td>
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<tr>
<td>Australia</td>
<td>1,873</td>
<td>1.86%</td>
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<tr>
<td>Indonesia</td>
<td>1,738</td>
<td>1.72%</td>
</tr>
<tr>
<td>Brazil</td>
<td>1,425</td>
<td>1.41%</td>
</tr>
<tr>
<td>Italy</td>
<td>1,227</td>
<td>1.22%</td>
</tr>
<tr>
<td>City</td>
<td>Users</td>
<td>% Users</td>
</tr>
<tr>
<td>---------------</td>
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</tr>
<tr>
<td>1. (not set)</td>
<td>6,610</td>
<td>6.40%</td>
</tr>
<tr>
<td>2. Cambridge</td>
<td>5,913</td>
<td>5.73%</td>
</tr>
<tr>
<td>3. Boston</td>
<td>3,028</td>
<td>2.93%</td>
</tr>
<tr>
<td>4. New York</td>
<td>2,272</td>
<td>2.20%</td>
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<tr>
<td>5. London</td>
<td>1,245</td>
<td>1.21%</td>
</tr>
<tr>
<td>6. Washington</td>
<td>1,080</td>
<td>1.05%</td>
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<tr>
<td>7. Beijing</td>
<td>972</td>
<td>0.94%</td>
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<tr>
<td>8. Hong Kong</td>
<td>830</td>
<td>0.80%</td>
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<tr>
<td>9. Los Angeles</td>
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<td>0.78%</td>
</tr>
<tr>
<td>10. Chicago</td>
<td>703</td>
<td>0.68%</td>
</tr>
</tbody>
</table>
WorldMap Usage Statistics

• 23,000 registered users
• 29,000 data layers added by users
• 70,000 remote service layers
• 6000 map collections created
• 1,500,000 unique visitors
• About 1000 visitors per day