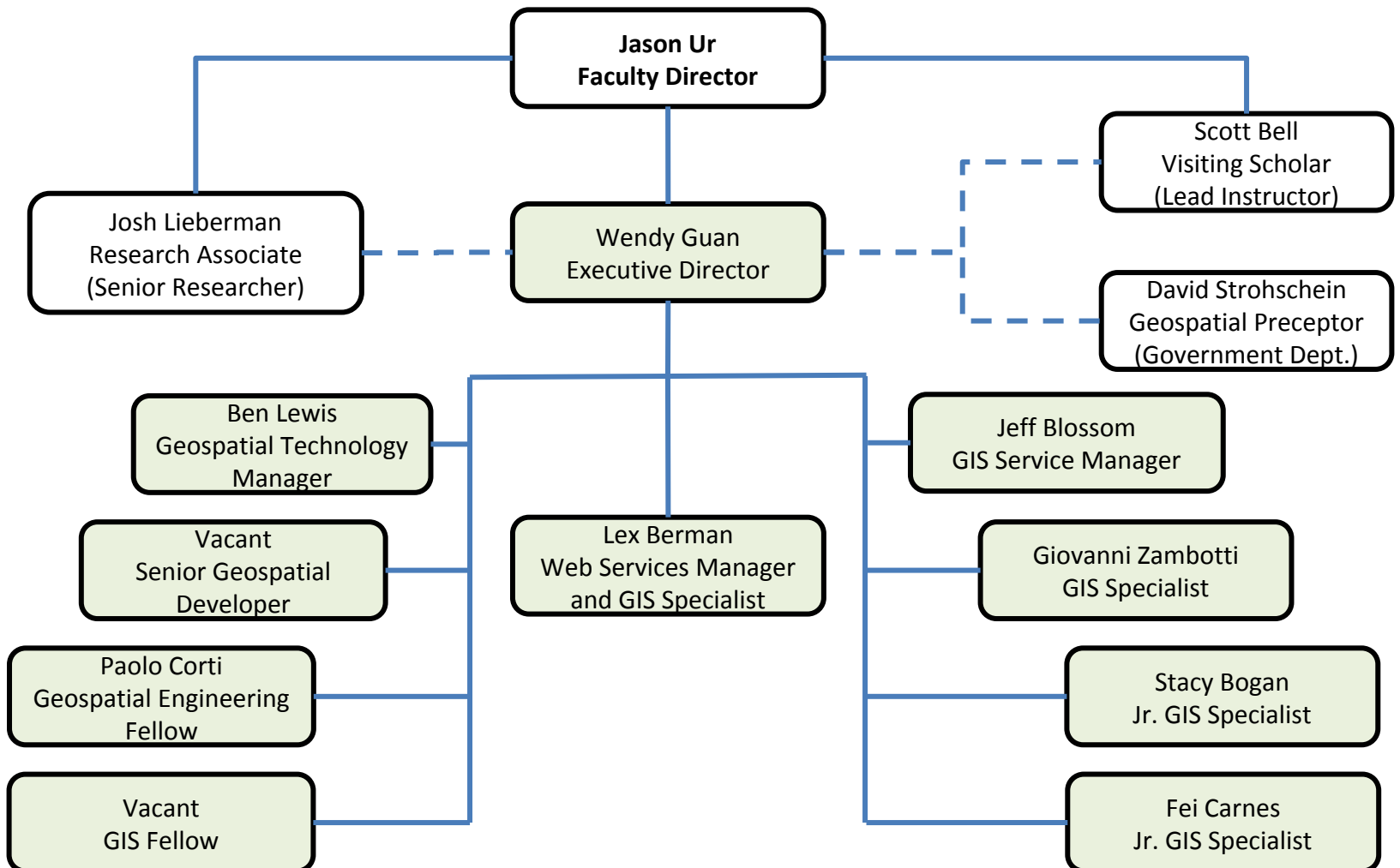


# CGA Operational Statistics

July 2016

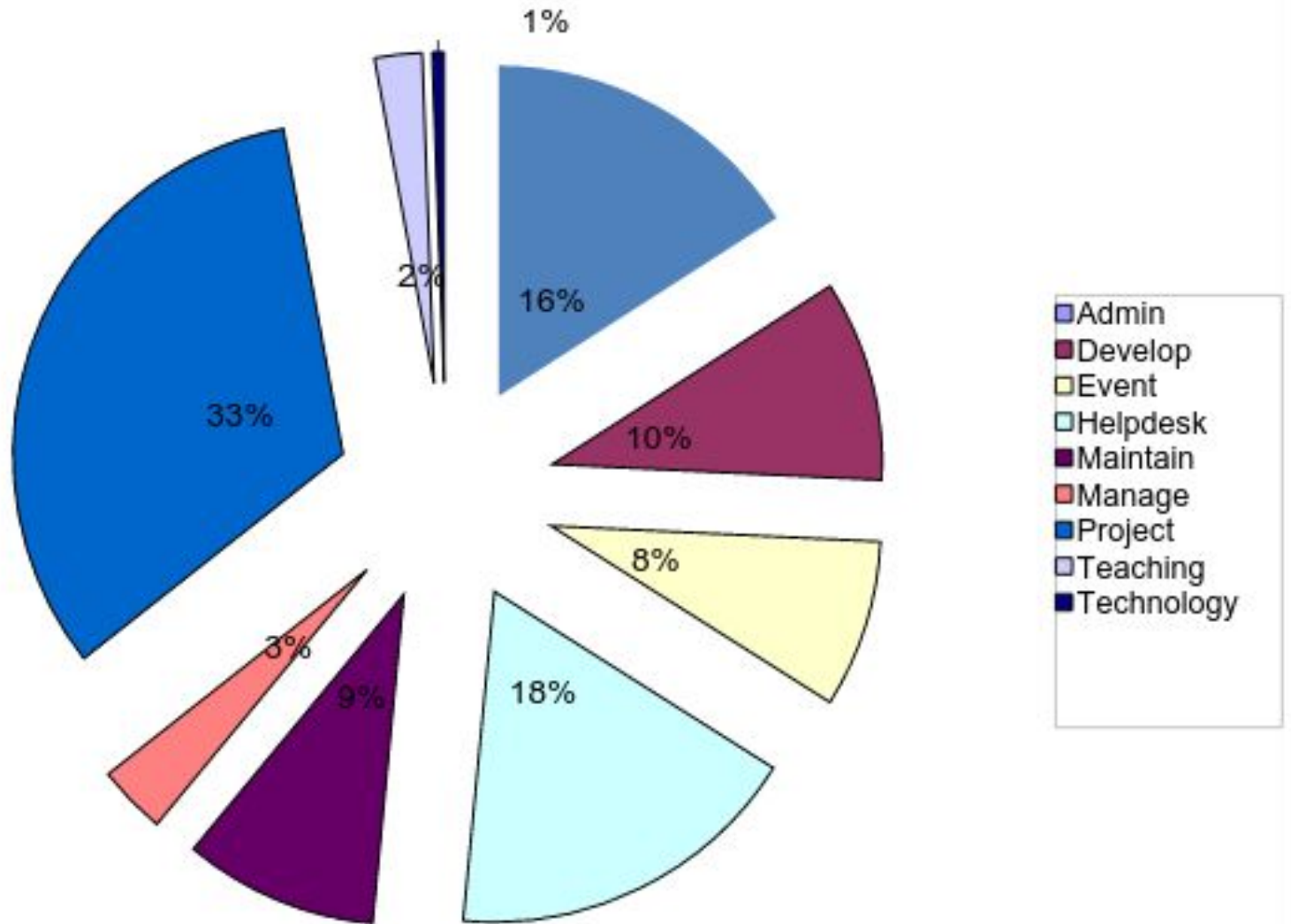
# Reporting Categories

- Staff work time distribution
- Service projects
- Help desk tickets and users
- Training classes and enrollments
- Software licenses
- GPS usage
- Website usage
- WorldMap usage

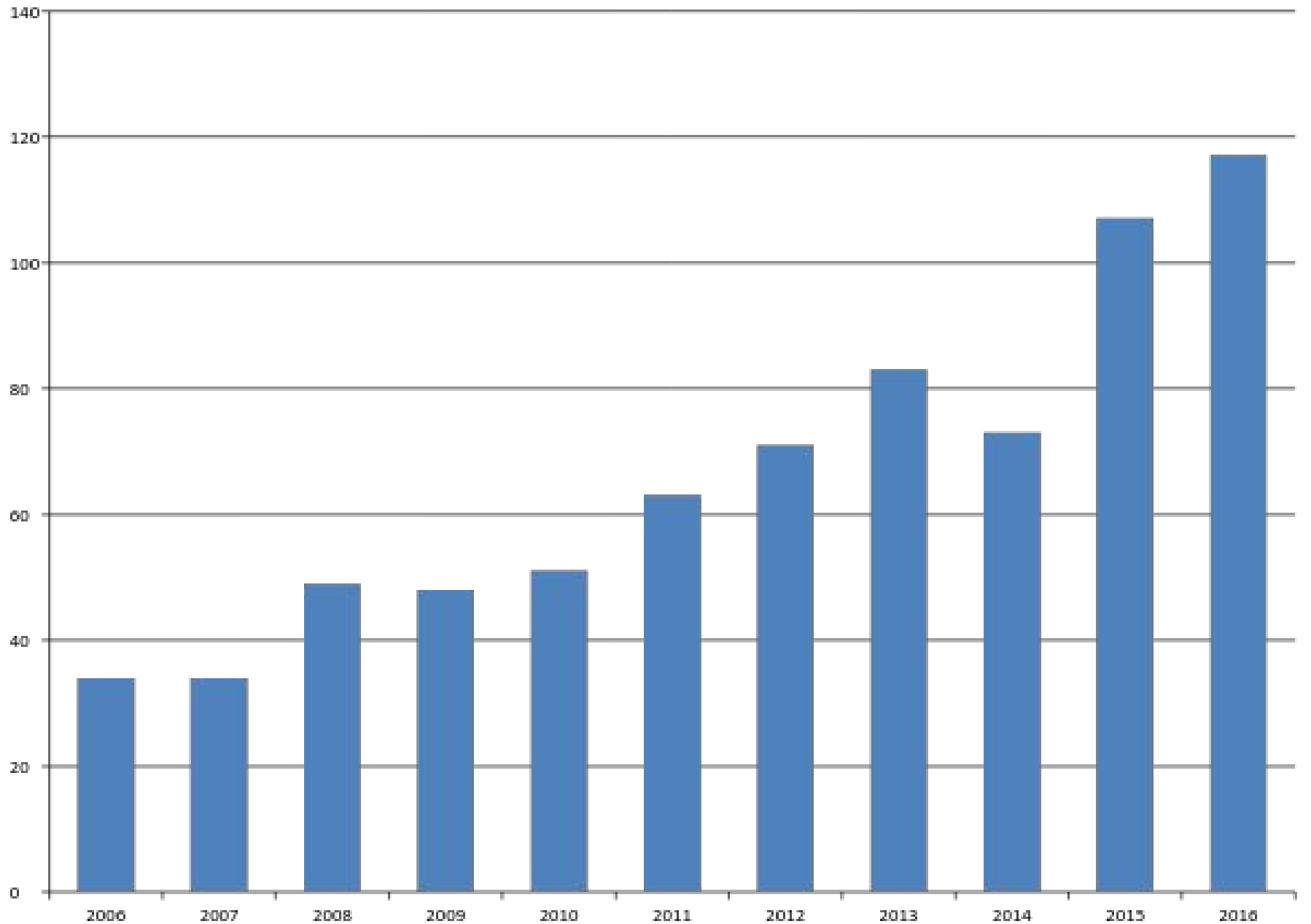


**CGA Organizational Chart**  
Last update: 7/1/2016

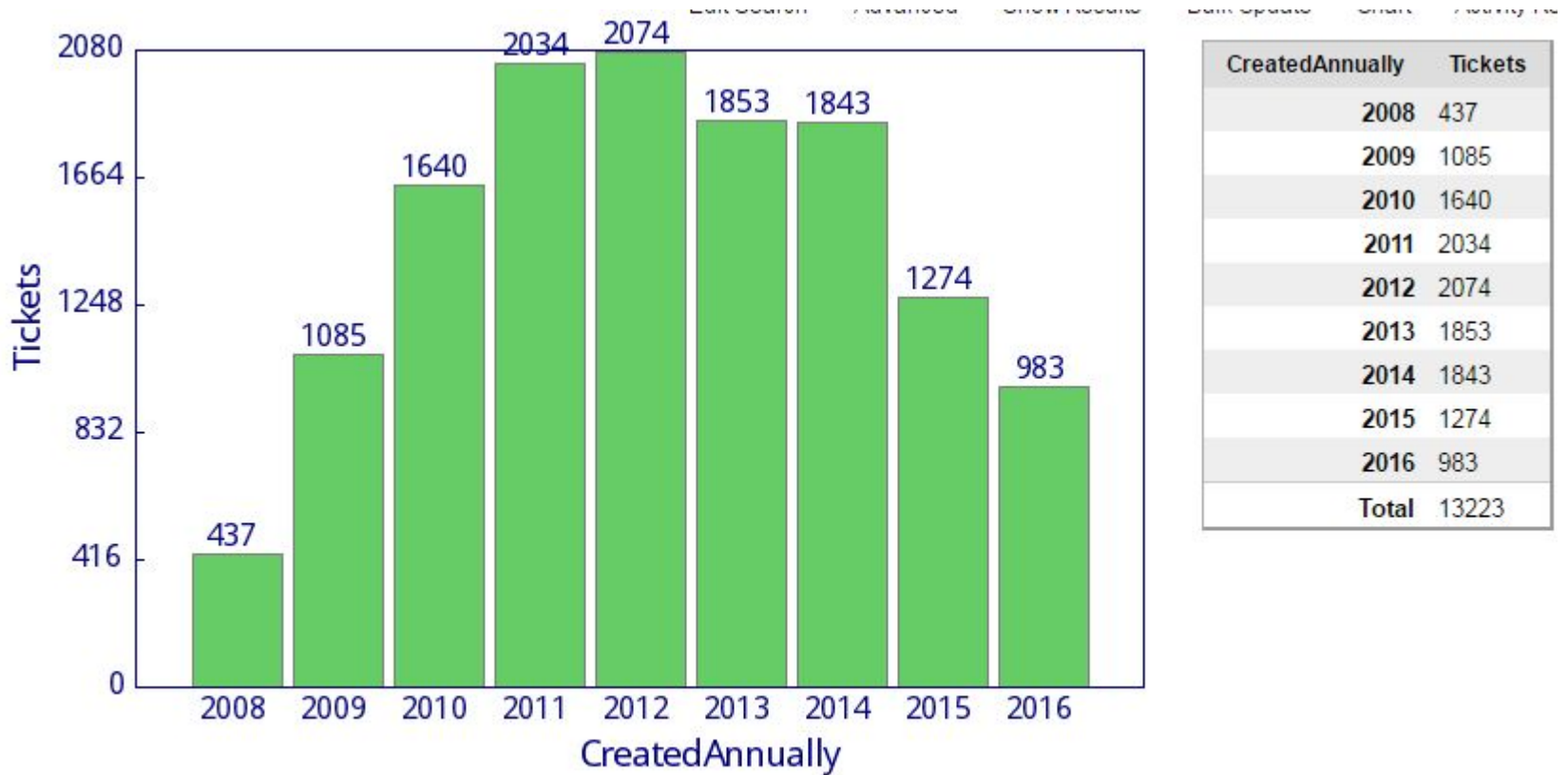
2016 Year-to-Date CGA Staff Work Time by Type of Work



CGA Service Project Count by Starting Year (as of July 2016)



# CGA Help Desk Requests (Jun. 2008 – July 2016)

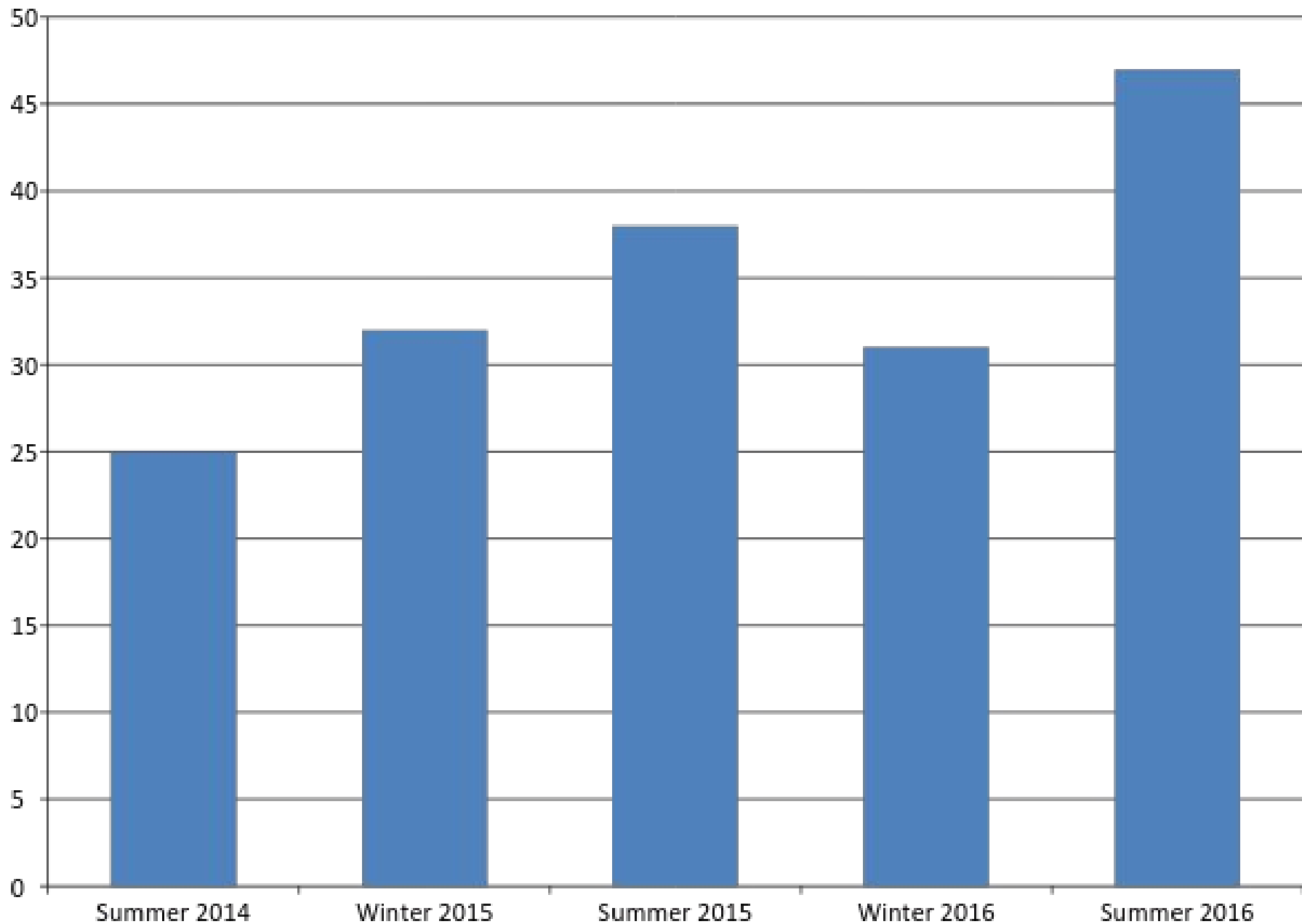


Query: ( Queue = 'cga' ) OR ( Queue = 'cga\_dev' ) OR ( Queue = 'darmac' ) OR ( Queue = 'worldmap' )

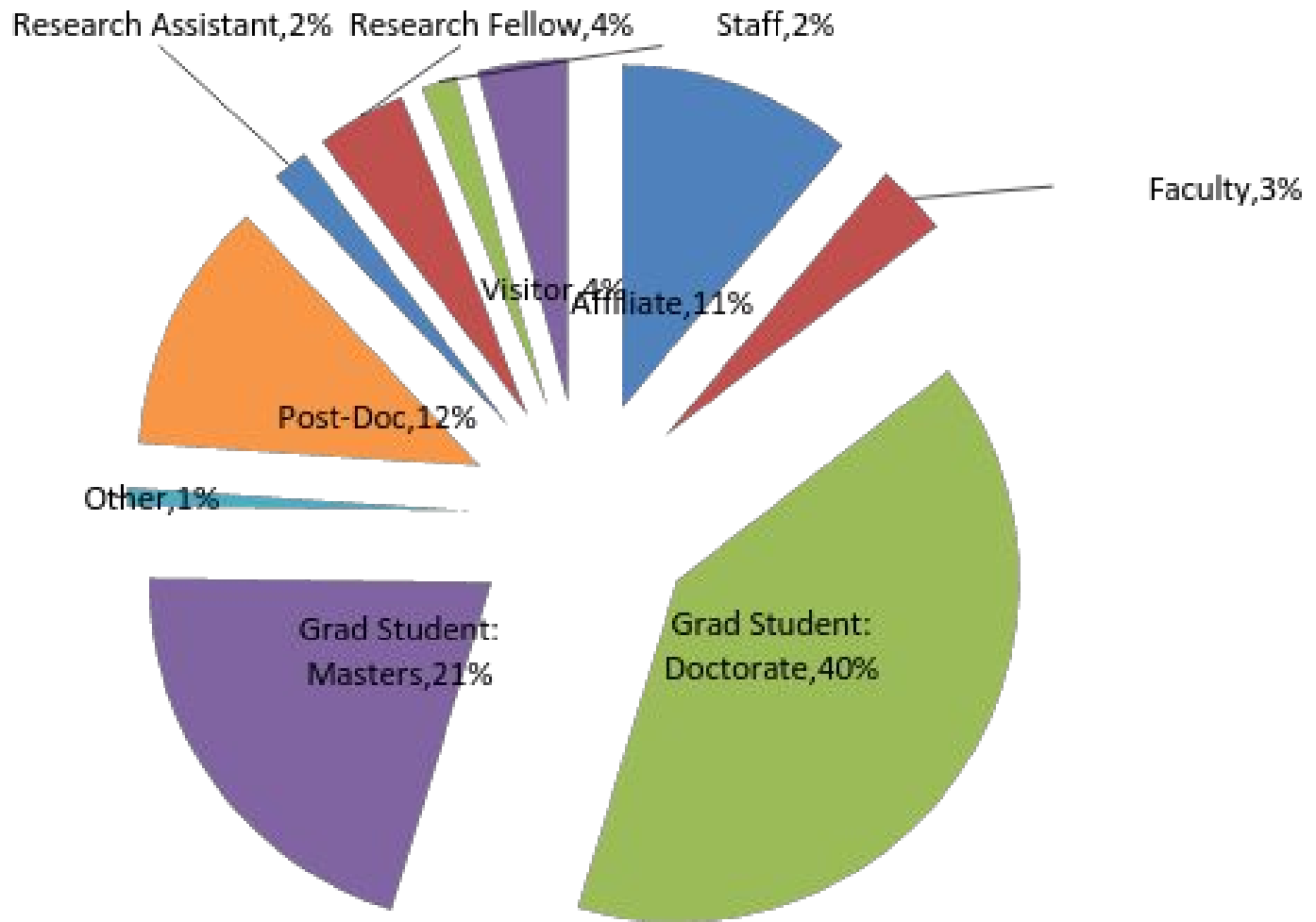
Note:

The CGA website was redesigned in 2012, put in production since 2013 and continues to streamline work flows, eliminating some needs previously dependent on the ticketing system.

## GIS Institute New Applications



## GIS Institute New Applications since Summer 2014





# Topics of Training Workshops

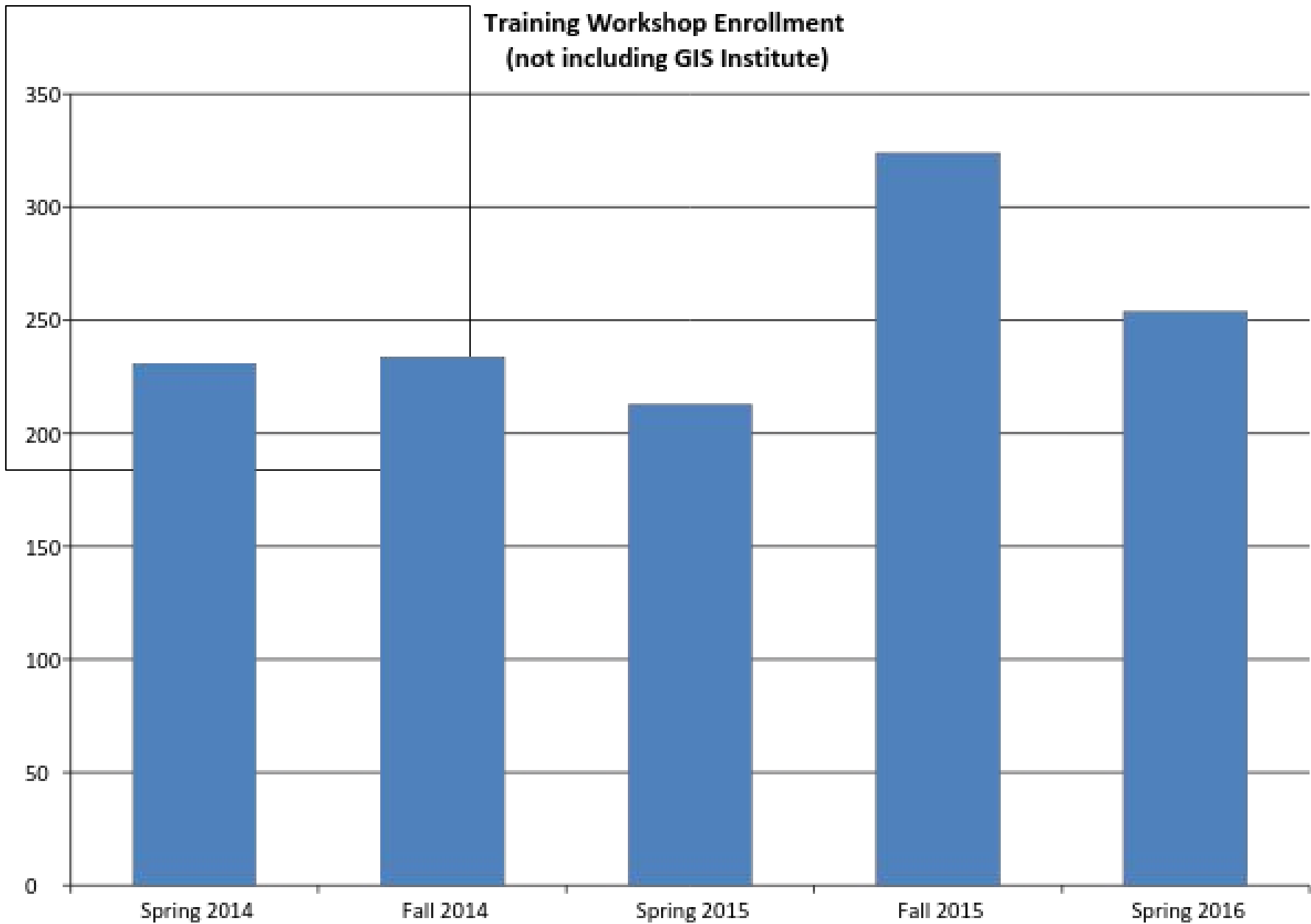
## **Fall 2016**

- Basic Introduction to GIS - Longwood
- Basic Introduction to GIS - Cambridge
- Wrangling Data into Maps - Cambridge
- Making Sense out of Spatial Data - Cambridge
- Open Source QGIS - Cambridge
- ArcGIS Online & Esri Maps for MS Office - Cambridge
- Exploring Google's Mapping Products - Cambridge
- WorldMap introduction -Cambridge
- Introduction to Remote Sensing - Cambridge
- Wrangling Data into Maps - Longwood
- Geoprocessing with ModelBuilder - Cambridge
- Making Sense out of Spatial Data - Longwood
- Three Dimensional GIS - Cambridge
- GPS Data Collection - Cambridge
- Database Design for GPS/GIS Applications - Cambridge
- GIS for Humanists - Cambridge

## **Spring 2017**

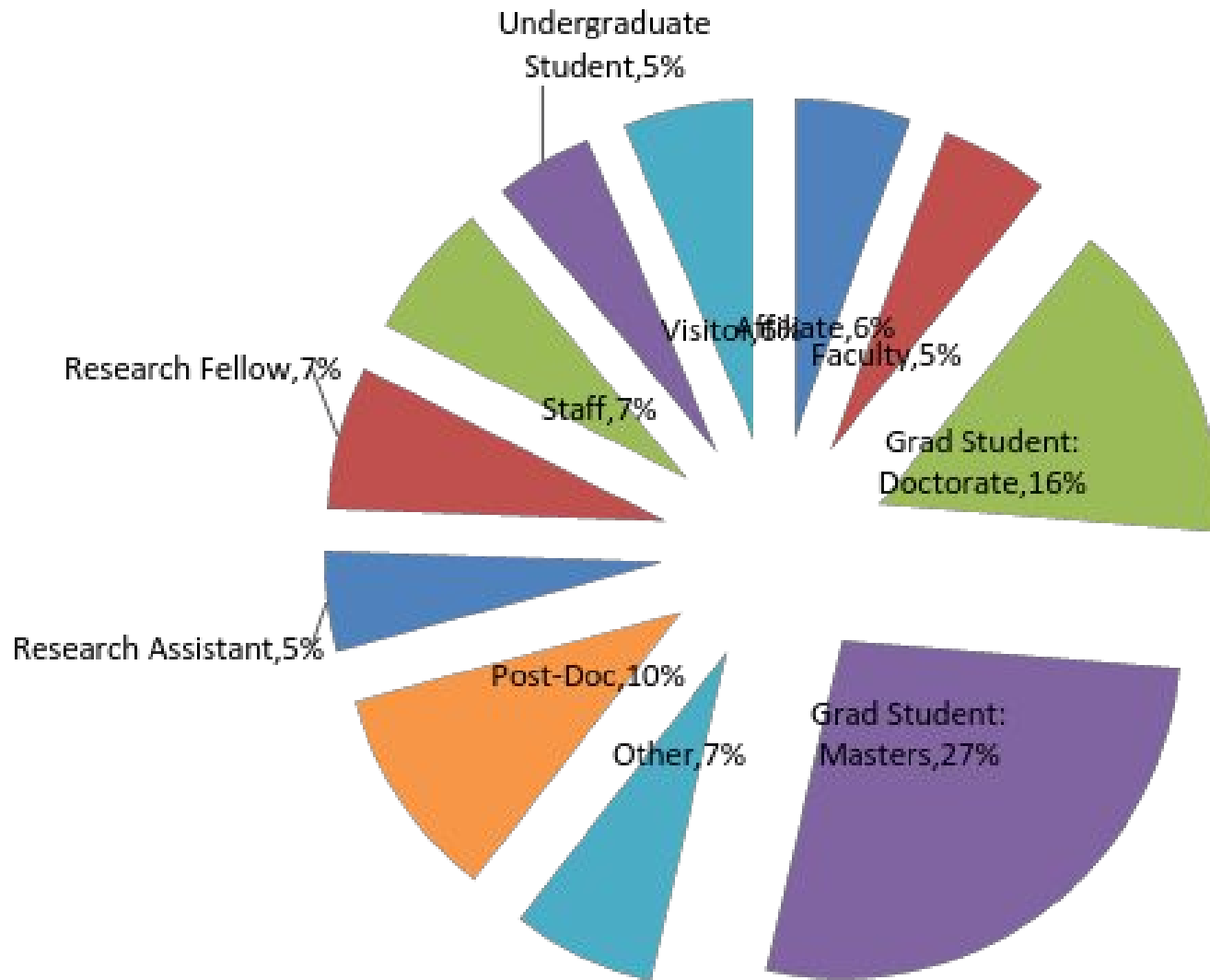
- Basic Introduction to GIS - Longwood
- Basic Introduction to GIS - Cambridge
- Wrangling Data into Maps - Cambridge

**Training Workshop Enrollment  
(not including GIS Institute)**

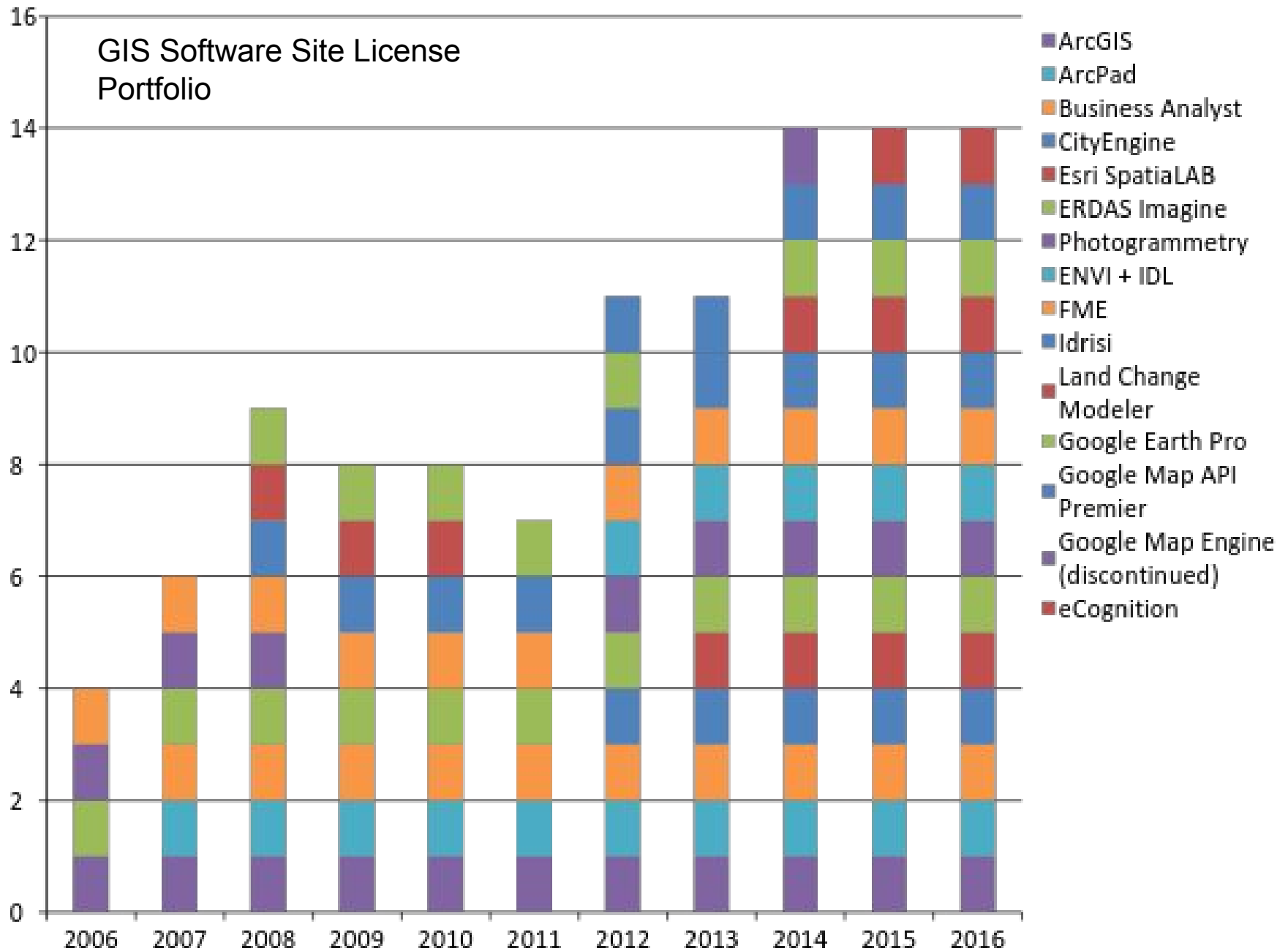


# Training Workshop Enrollment

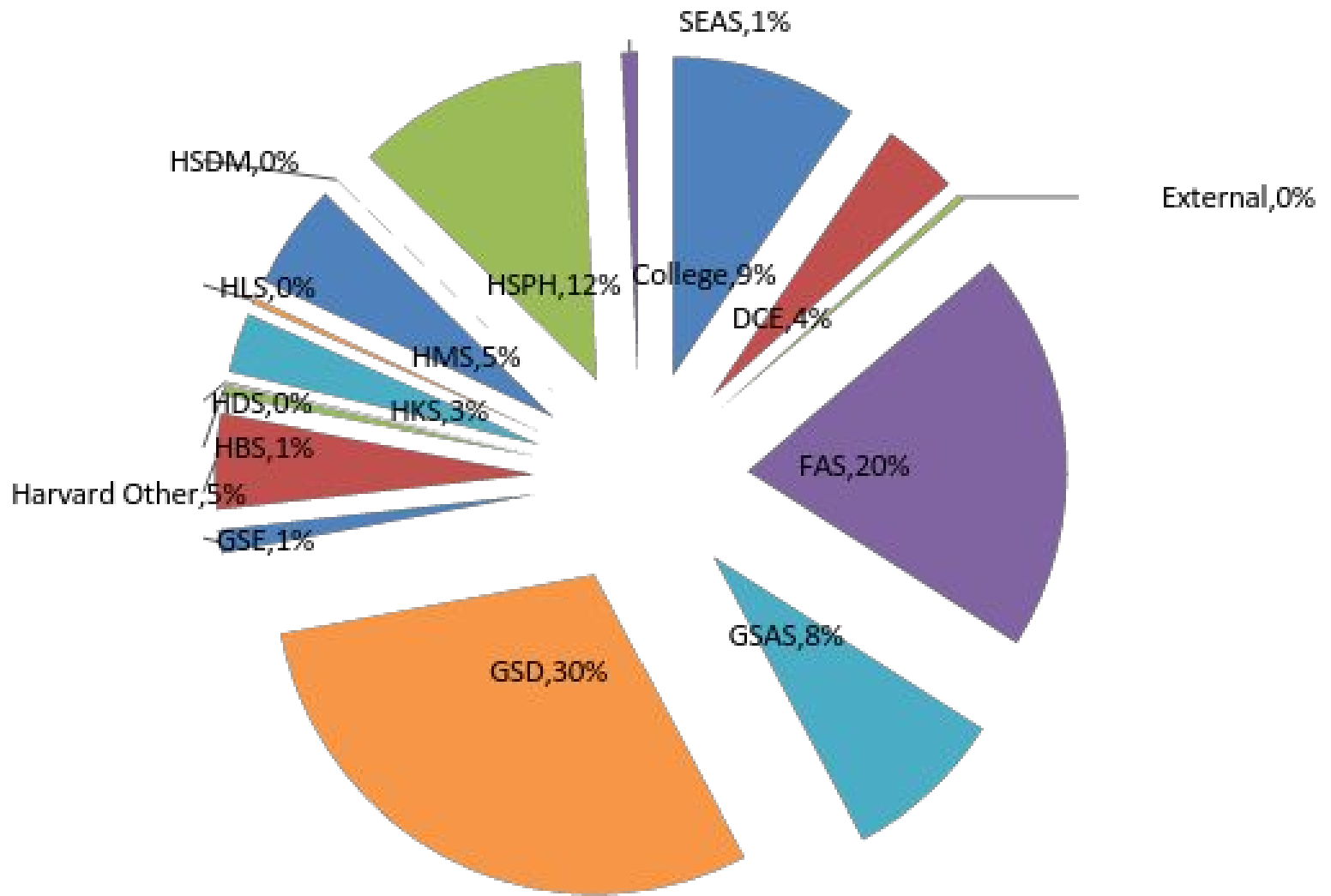
Since spring 2014, not including GIS Institute



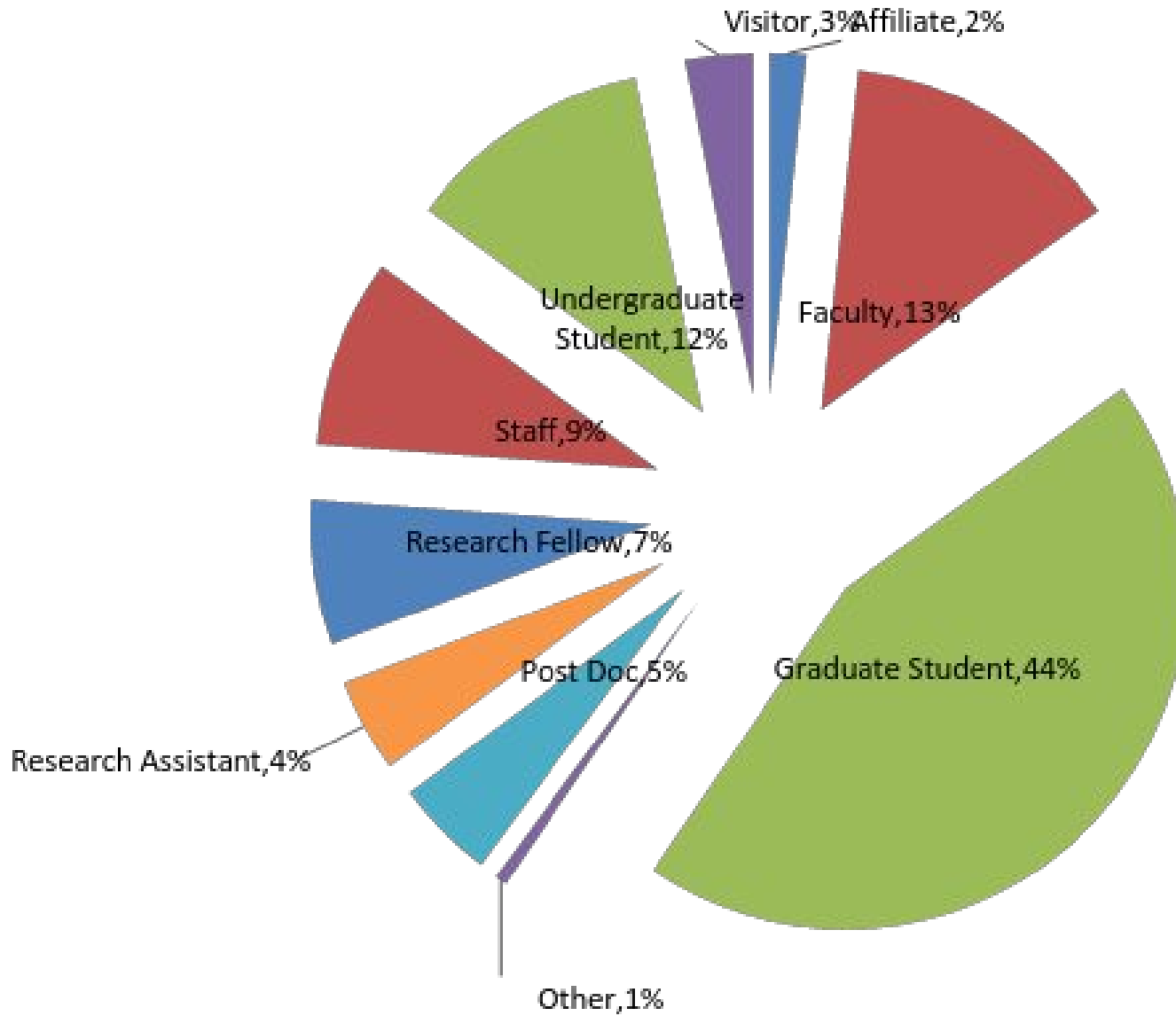
# GIS Software Site License Portfolio



# Single Use License Distributed by School (since May 2012)



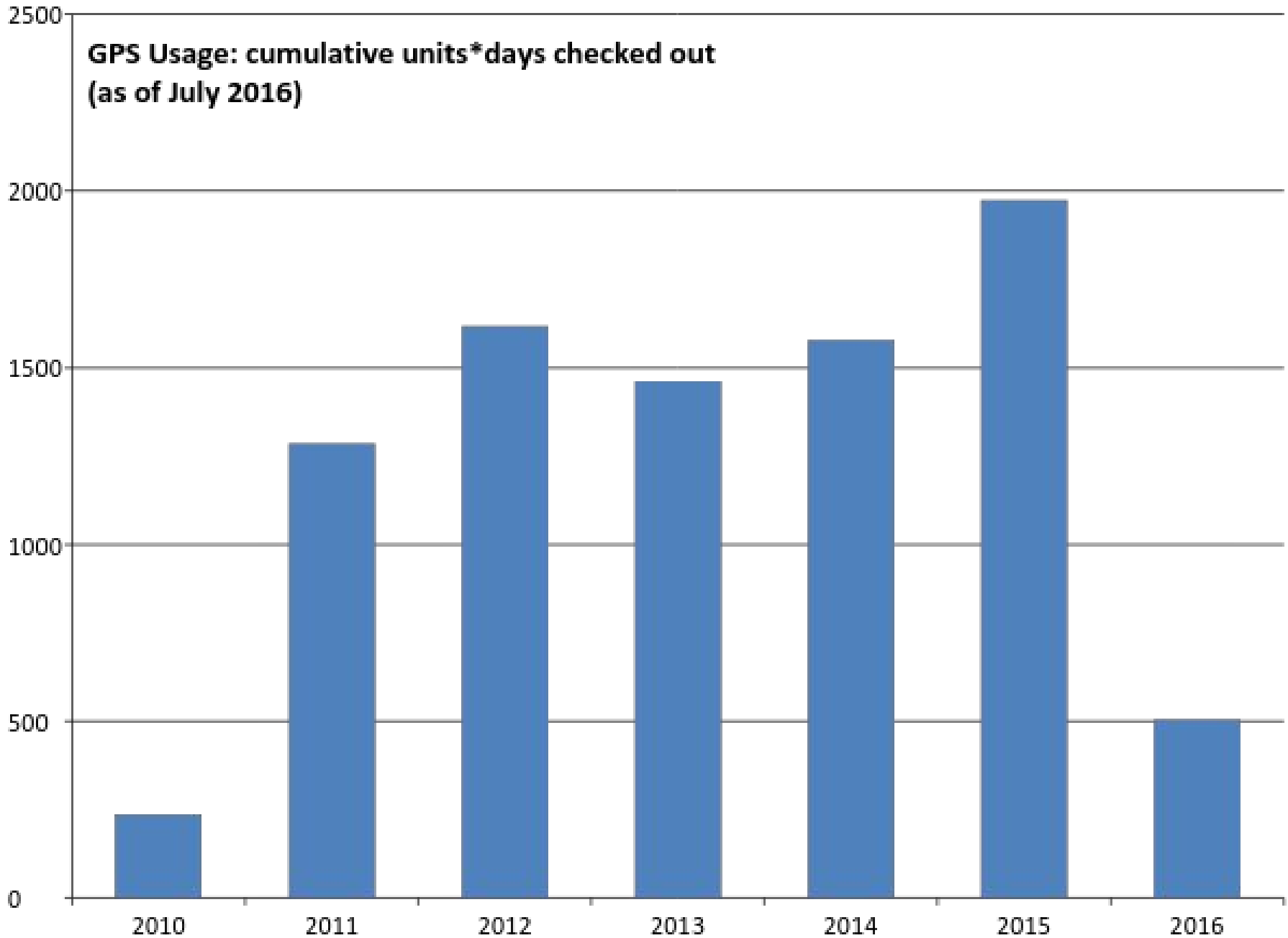
## Single Use License Distributed by User Status (since May 2012)



# GPS Units for Checkout (as of July 2016)

- QStarz BT-Q1000XT (5 units)
- Magellan Mobile Mapper 6
- Magellan eXplorist 510
- Magellan eXplorist GC (6 units)
- Trimble GeoXT 6000
- Trimble Juno 5B
- Garmin Oregon 550
- ATP Photofinder GPS
- Asus MyPal 696 Personal Digital Assistant (PDA)
- Lowrance Marine Radio GPS

**GPS Usage: cumulative units\*days checked out  
(as of July 2016)**





# Audience Overview

Jul 1, 2014 - Jun 30, 2016

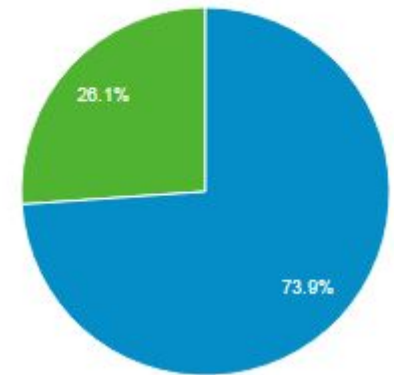
Email Export Add to Dashboard Shortcut



All Users  
100.00% Sessions

## gis.harvard.edu

New Visitor Returning Visitor



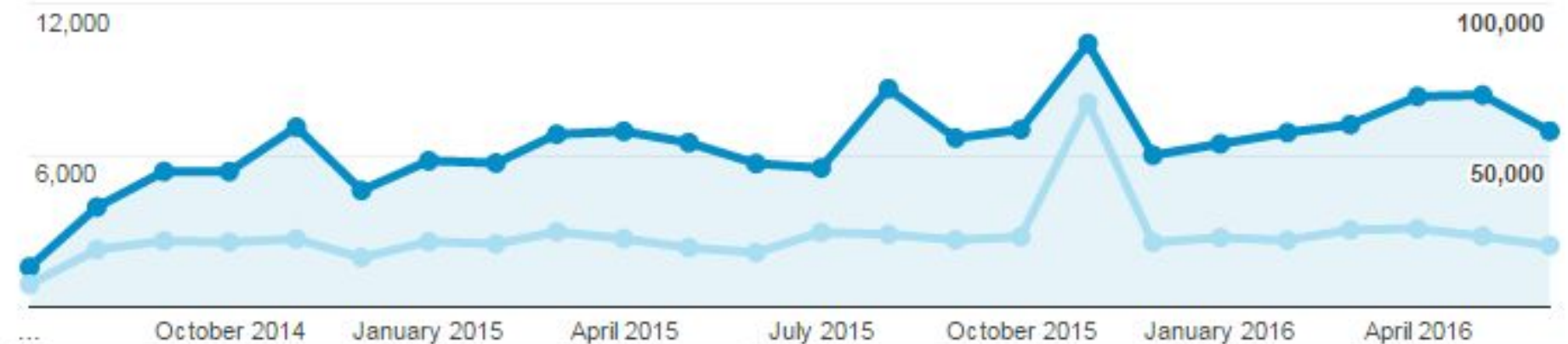
+ Add Segment

### Overview





















Users VS. Pageviews











Hourly Day Week Month

Users Pageviews



# gis.harvard.edu usage July 1, 2014 – December 31, 2015

Country	Sessions	% Sessions
1.  United States	66,261	 47.96%
2.  India	5,606	 4.06%
3.  China	4,404	 3.19%
4.  United Kingdom	3,803	 2.75%
5.  Canada	3,696	 2.68%
6.  Indonesia	2,700	 1.95%
7.  Germany	2,568	 1.86%
8.  Brazil	2,359	 1.71%
9.  Iran	2,042	 1.48%
10.  Australia	1,775	 1.28%

Country <span>?</span>	Sessions <span>?</span> ↓	% New Sessions <span>?</span>	New Users <span>?</span>
gis.harvard.edu usage July 1, 2014 – June 30, 2016	<b>194,500</b> % of Total: 100.00% (194,500)	<b>73.89%</b> Avg for View: 73.81% (0.11%)	<b>143,716</b> % of Total: 100.11% (143,553)
1.  United States	95,674 (49.19%)	65.25%	62,426 (43.44%)
2.  India	7,794 (4.01%)	85.96%	6,700 (4.66%)
3.  United Kingdom	5,725 (2.94%)	85.89%	4,917 (3.42%)
4.  China	5,540 (2.85%)	74.98%	4,154 (2.89%)
5.  Canada	5,425 (2.79%)	79.24%	4,299 (2.99%)
6.  Germany	3,585 (1.84%)	75.40%	2,703 (1.88%)
7.  Indonesia	3,491 (1.79%)	85.65%	2,990 (2.08%)
8.  Brazil	3,487 (1.79%)	86.49%	3,016 (2.10%)
9.  Iran	2,590 (1.33%)	77.45%	2,006 (1.40%)
10.  Australia	2,573 (1.32%)	85.54%	2,201 (1.53%)

# WorldMap Usage

## **As of August, 2016:**

- 18,000 registered users
- 28,500 data layers added by users
- 6,800 map collections created
- 1,500,000 unique visitors
- About 1000 visitors per day